

## Ronald McDonald House Family Information Sheet

### What is the House like?

The House provides a clean, comfortable private bedroom and bathroom for each guest family. Apartments with full kitchens are available for immune compromised patients. We also offer food assistance, transportation to and from the hospital, and a caring "home away from home" environment where you can get the support you need to help your child get well.



### What are you doing to keep me safe during COVID?

- Daily wellness and temperature checks.
- Require everyone to be masked.
- Require the use of hand sanitizer.
- Regular checklists requiring that housekeeping staff disinfect high touch areas at regular intervals throughout the day.

### Does it cost anything to stay at the RMH?

Guest are asked to contribute toward the nightly cost of their room, if they are able to do so. Our regular room rates are \$45 for a standard room and \$65 for an apartment. Families who have Medicaid, may be eligible to receive assistance. Thanks to the generous support of donors, no family is ever turned away due to inability to pay.

### What do I need to do next?

1. Ask a hospital staff member to refer you to the Ronald McDonald House. We will call you once we get the referral.
2. Comply with our "Conditions of Stay Agreement". We can email you a copy or you can request one from the hospital staff member who is referring you.



### Are there other options?

Yes. We can refer you to a local hotel at a reduced rate, if that is what works best for your family. A hospital staff member will still need to send a referral to us for you to receive the reduced rate.