

Ronald McDonald House Family Information Sheet

What is the House like?

The House provides a clean, comfortable private bedroom and bathroom for each guest family. Apartments with full kitchens are available for immune compromised patients. We also offer food assistance, transportation to and from the hospital, and a caring "home away from home" environment where you can get the support you need to help your child get well.



What are you doing to keep me safe during COVID?

- Daily wellness checks.
- Require everyone to be masked.
- Require the use of hand sanitizer.
- Regular checklists requiring that housekeeping staff disinfect high touch areas at regular intervals throughout the day.
- Require all patients and guests to show proof of vaccination for COVID or a recent negative COVID test

Does it cost anything to stay at the RMH?

There is no charge to stay at the Ronald McDonald House, but donations are welcome. Any amount you can give will help provide comfort and support for families who need to stay with us in the future. **Our suggested donation is \$25/night.**

Medicaid Recipients & Active-Duty Military Families

If your child receives Medicaid, we would like to talk with you about lodging assistance that is available through your child's health plan. We also partner with an organization that provides support for active-duty military families. Pursuing these funds helps to offset our operating costs.

What do I need to do next?

1. Ask a hospital staff member to refer you to the Ronald McDonald House. We will call you once we get the referral.
2. Comply with our "Conditions of Stay Agreement". We can email you a copy or you can request one from the hospital staff member who is referring you.



Are there other options?

Yes. We can refer you to a local hotel at a reduced rate, if that is what works best for your family. A hospital staff member will still need to send a referral to us for you to receive the reduced rate.